



BROMSGROVE SCHOOL
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RECORD OF FORMAL COMPLAINTS FOR THE ACADEMIC YEAR 2020-21

In accordance with The Independent Schools Standards Regulations, Bromsgrove School¹ is required to publish the number of complaints registered under the formal complaints procedure during the preceding school year.

In the academic year 2020-21, the following complaints were received under the formal complaints procedure:

Bromsgrove Pre-Preparatory School	0
Bromsgrove Preparatory School	0
Bromsgrove Senior School	2
Winterfold House School	1

September 2021

¹ Bromsgrove School incorporates the Pre-Preparatory, Preparatory and Senior Schools, and Winterfold House School